



Spectrum Information Services NW, Inc.® Gresham Police Department Case Study

Spectrum Information Services NW, Inc. is the Northwest's leading provider of scanning services and document management solutions.

The Challenge: Police records are highly confidential and the department has to closely monitor access and use of records. Like most police departments, The Gresham Police Department (GPD) uses these files heavily. They need to be able to provide access to officers and investigators, make it easy to find information, and protect the highly confidential information in the files.

GPD's records existed in both paper and microfilm formats. In the past, inordinate amounts of valuable time were spent searching through microfilm and/or paper records. Having the records sent off site to be converted to digital was seen as a huge liability.

The Solution: SIS NW developed a solution that allows access to these records by any authorized user, including officers in their patrol cars or in the field.

SIS NW helped develop a secure method of transporting and documenting the authenticity and integrity of the records. A set of checks and balances are employed to ensure that the records are secure and guarded at all times.

A search engine and viewer allows access to the records by authorized personnel. The records are indexed so that they can be searched in a number of ways, including Case Number, Date, Location, Name, DOB, Officer, UCR Code, and more. Records can be redacted using SIS NW's software.

Here is a quote from GPD's Records Manager:

"I experience a great deal of time savings not having to search through microfilm one image at a time and make prints. With SIS NW's viewer, I can quickly locate any record I need and easily print the file. The quality is much better than microfilm prints. It's so much easier to work with the images that SIS NW has digitized for us compared to our old way of doing things."

Intelligent Document Conversion

